# UC Pro

## Enjoy Your Unified Communication Everyday

UC Pro is a powerful unified communication software suite which allows users a high level of integration, communication and collaboration between their telephone system and their internal business system. UC Pro improves working collaboratively and collectively, it is not only cost effective but also very easy to maintain and install.
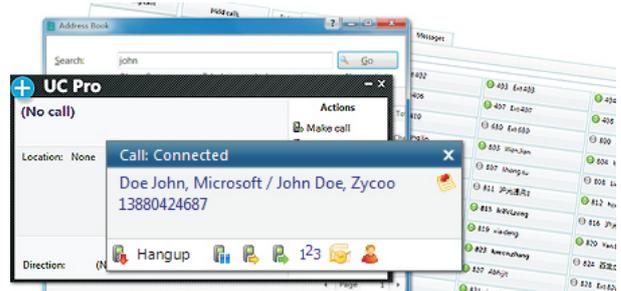
## Most popular features:

Click-to-Call

Window Popup

3rd Party Integration

## What Else UC Pro Do For You?

> Clipboard dialing, if what appears to be a phone number is copied to clipboard, a bubble will be displayed to offer the opportunity to click and dial.

> Messaging, send message to one or more of your colleagues, rich text and hyperlinks are supported in the

> messages.
Receiving forwarded calls, calls forwarded to you from a busy colleague will display the origin of inbound call.

> Before you answer the call, you will see who is calling, and whom was calling to.

> Presence, offers you a window to check status of colleagues.
Contact Searching, easy searching for contacts in the shared phone book, MS Outlook, Lotus notes and google

> contacts. * Integrator version also can search contacts in any integrated CRM databases or applications.
Lync / Skype for business dialing and integration

## Operator Console

UC Pro 0perator is an operator console that full integrated with UC Pro users, a full screen client application designed to make your phone easier and more convenient to use. With UC Pro Operator, it is possible to automatically pop a script and associated notes when a DID number is called. This is very helpful if UC Pro is managing a multi-tenant environment or if dedicated DDI numbers have been allocated to customers.

## Operation

Full integration with other UC Pro users.

Easily answer, transfer, hold, consult and make calls

Search all integrated address books concurrently and dial from the results.

Chat to a co-worker simply by selecting the option from an extension tile.

View Call History, allowing the user to easily review and return calls.

Select a preferred mode of operation from straightforward mouse driven to standard keyboard controls.

For more information please browse our website:
www. zycoo. com

Telephone System

AMI

UC Pro Server

UC Pro Users

UC Pro Operator